

WARRANTY

Material and workmanship of standard products are warranted for a period of twelve (12) years from date of original invoice. Wear items, including, but not limited to: glides, casters, locks, pneumatic cylinders, and drawer slides are warranted for a period of five (5) years. Electrical items not manufactured by SurfaceWorks are covered by the original manufacturers under their specified warranty.

This warranty excludes ordinary wear and tear. This warranty excludes non-standard product, including and not limited to, self-edge, non-standard bases, and custom designed product which falls beyond the standard scope. SurfaceWorks products are intended for Indoor use only. Warranty will be void if products are used outdoors or in humid environments i.e. a restroom.

SurfaceWorks retains the right to replace or repair at our option any products or parts thereof which are found defective in materials or workmanship. Warranty becomes invalid for products engineered by client whereas construction method, material specifications or final product assembly adversely affects materials and/or workmanship. In no event shall liability under this warranty exceed the original purchase price. This warranty excludes products that exhibit abuse, improper or unusual use, or if product is subjected to caustic or abrasive cleaning agents. This warranty is invalid if the product is altered from its original condition, or if client performs additional processing on the product that results in any alteration from its original condition. This warranty is expressly made in lieu of any and all other warranties expressed or implied.

NON-OBSOLESCENCE STATEMENT

SurfaceWorks makes a good-faith effort to maintain product availability and functional congruence. SurfaceWorks commits to providing customers with products of comparable function and aesthetic appeal for the duration of our warranty period. Despite an effort to maintain full availability of our products, periodically components may become discontinued either by our suppliers or by our continuing commitment to produce state of the art products. This includes, but is not limited to, finishes, accessories, laminates and other functional components.

Products qualifying for replacement under our warranty program will be replaced with products of most similar function and aesthetics in the event that an identical product is no longer available, at the sole discretion of SurfaceWorks.

IZZY+ PRODUCT WARRANTY

Izzy+ products manufactured by SurfaceWorks after November 1st, 2018 are covered by the standard SurfaceWorks warranty above. Select izzy+ products including Clara, Dewey, Eli, Penny, Nemo and Audrey, manufactured by izzy+ prior to November 1st, 2018, are covered by their original izzy+ warranty and will be serviced by SurfaceWorks. All other izzy+ products, features, materials, custom products or modified products have not been acquired by SurfaceWorks and will not be serviced by SurfaceWorks—please contact JSJ/izzy+ for warranty info on these items.